



# company announcement

## TUNSTALL & JONTEK TECHNICAL PARTNERSHIP CREATES LEADING FORCE IN MONITORING SOLUTIONS

Today, Tunstall and Jontek forged an exciting new partnership that will provide even more customers with even greater choice, flexibility and enhanced reliability to support the independent living of vulnerable people in the community.

Tunstall is Europe's market leader in community alarm and Telehealth solutions and Jontek is a leading monitoring software specialist. Their new partnership signals an innovative approach to monitoring solutions that will enable a wider range of customers to benefit from key functionality that has to date only been available to customers of Tunstall PNC monitoring centres.

James Buckley, group marketing director of the Tunstall Group Ltd said: "I think this is tremendous news for the industry as it allows customers to take full advantage of the benefits of telecare. The natural synergy between the two businesses means that existing protocols and software can be seamlessly merged resulting in a partnership of added strength, resources, and technical expertise."

Features that Tunstall and Jontek customers will benefit from thanks to the new partnership include:

- Tunstall's exclusive TT92 protocol that enables customers to distinguish what type of sensor has been activated and the location of that sensor. This means that monitoring staff can immediately SEE the nature of the call and take the most appropriate action and carers and engineers can be sent directly to the heart of the problem, saving time - e.g. low battery on Flood Detector in the Bathroom.
- It will now be possible to monitor a far wider range of sensors allowing greater flexibility in the provision of Telecare solutions.
- The detection of low battery warnings, linked to sensor type provides vital information which if not acted upon could threaten the safety of a user.
- The capture and reporting of Home Care Management information, which allows critical home services to be handled securely.

Jontek's managing director John Mooney added "I see this partnership as a ground breaking move to increase the choices available to customers. With our combined expertise and knowledge of monitoring solutions, together, we offer the best infrastructure and systems available on the market today."

Jontek was formed in 1989 and creates a range of quality products which include the design and management of communication control centres and home care packages.

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*James Buckley (left) and John Mooney  
finalising the agreement*

All the reassurance you need

**Tunstall**